

PAYMENT AND CANCELLATION POLICIES

| DEPOSITS AND PAYMENTS POLICY | FIT'S | CHARTERS | REMARKS |
|--|-------|----------|---|
| To confirm a booking | 20% | 20% | Deposit of the total amount |
| 60 days prior to departure (For Fit's only) | 80% | | Remainder to complete Total Payment including flights to/from Galapagos |
| 90 days prior to departure (For Charters only) | | 80% | Remainder to complete Total Payment including flights to/from Galapagos |

| CANCELLATION POLICY | FIT'S | CHARTERS | REMARKS |
|---|------------|----------|---|
| Confirmation date - 121 days before departure | USD 200 pp | USD 3000 | Cancellation fee FIT's: fee per person; |
| 120 - 91 days prior to departure | 20% | 20% | Penalty fee |
| 90 - 61 days prior to departure | 20% | 100% | Penalty fee |
| 60 or less days prior to departure | 100% | 100% | Penalty fee |

IMPORTANT NOTES

1: Deposits/Total payments should be received on our bank account on the dates according to the above mentioned policy.

2: If Galapagos Odyssey does not receive the deposits/total payments according to the above mentioned policy we hold the right to cancel your reservation.

3: Galapagos Odyssey accepts only written cancellations, sent by e-mail or fax.

4: Penalty fees for cancellations will automatically be discounted from deposits/total payments.